



This guide is intended to help you prevent damage to the finish of any dark-colour painted windows and doors such as black and grey paint colours.

Products that are painted with dark finishes such as black and grey highlight any areas of damage and are difficult and often time consuming and costly to repair. Whilst repairs are possible at Bereco we feel prevention is better than the cure so here are some do's and don'ts for when handling and installing our timber windows and doors with dark painted finishes.

DO

✓ **Inspect your new windows and doors upon delivery**

Check your windows and doors as soon as they arrive to ensure the quality of the finish. Our QC teams meticulously inspect each product before dispatch, and our superior factory finishes are independently certified by BlueSky Certification. If you notice any concerns upon delivery, contact our Customer Care team at customercare@bereco.co.uk for advice and support.

✓ **Store in a dry, sheltered, and well-ventilated area**

Protect factory-finished products from dust, contaminants, and moisture, as high humidity can slow the curing process and may even cause adhesion failure. Prolonged exposure to the elements can damage the finish, compromise product integrity, and invalidate warranties. Always follow our [Site Care and Storage Guide](#) for best practices.

✓ **Use the right amount of handling capacity for our products to prevent damages**

Bereco windows and doors are made from laminated timber, making them heavy and requiring proper handling. Most damage occurs due to insufficient handling support. Plan and arrange enough manpower to maneuver products safely, avoiding nicks, scrapes, dents, and scuffs—especially on dark finishes. Product weights can be found on your sales order confirmation for reference.

✓ **Use only Bereco-recommended cleaning products**

Our Clean and Care sets contain everything needed to maintain the finish of your windows and doors, helping to extend the time before redecoration is required and keeping your warranty valid. These products must be used twice per year to maintain the warranty (supplied with your order unless you opted out of our product warranty).

DO NOT

✗ **Handle your new windows and doors with dirty hands or gloves**

Oils can discolour the finish, and dirt or dust can cause scratches. Always handle factory-coated products with clean, dry hands to maintain their appearance.

✗ **Stack or lean products on products especially with dark painted finishes**

Dents and scuffs are more visible on dark-painted surfaces, and repairs can be difficult. Store products vertically, ensuring they are not in contact with other items. Ideally, keep them on the pallet they were delivered on to prevent damage.

✗ **Allow building products or materials to come into contact with the factory painted finish**

Materials like plaster, cement, paint, and brick dust contain abrasives and harsh chemicals that can damage or discolour the finish. To protect your products, cover them completely using their original packaging before screeding, rendering, or plastering. Ensure the packaging is removed immediately after the work is completed.

✗ **Apply adhesive tapes to the factory painted finish for finishing works or protection**

Our water-based, micro-porous paint is still curing upon delivery and can absorb adhesive, causing irreparable damage. Even low-tack tape can peel paint from the timber. If protection is needed, use the original packaging to cover the products, but remove it immediately after work is finished.

✗ **Apply rigid plastic protection (e.g. Correx) to the frames for finishing works or protection**

Rigid plastic (e.g. Correx) can rub against the finish, causing scuffing or abrasions that dull the paint. Instead, use the original packaging for protection and remove it once work is completed.

✗ **Allow household or building cleaning products to come into contact with the paint**

Many cleaning products contain harsh chemicals like bleach or ammonia, which can discolour or degrade the finish. After installation, only use Bereco Clean and Care sets (provided with your order unless you opted out of the product warranty) for safe maintenance.

Adhering to these guidelines will ensure that your dark-coloured Bereco products remain in great condition and you will avoid time consuming and potentially costly repairs post installation.